



leading teams

“History has brought us to a moment where teams are recognised as a critical component of every enterprise – the predominant unit for decision making and getting things done. Nonetheless, most aspects of existing infrastructure have yet to capture the significance of teams.”

Peter Senge

who

This two day course will be of value to you if you:

- ◆ currently lead a team and wish to enhance your knowledge and skills
- ◆ currently lead a team and are experiencing team and teamwork problems
- ◆ are newly promoted to a team leadership situation
- ◆ wish to understand what inhibits and what enhances effective teamwork.

how

The course is designed to be a highly active and interactive learning experience, which asks participants to:

- ◆ consider key concepts and relate these to their own needs and situations
- ◆ participate in the practical use of the skills and strategies involved
- ◆ observe and be observed by others, accept and offer productive feedback
- ◆ actively help others learn
- ◆ reflect on the course content and plan for implementation in the work setting
- ◆ assess own competencies as a team leader.

what

You will learn:

- ◆ how to decide if a team approach is appropriate to a given situation
- ◆ recognise the characteristics of an effective team
- ◆ frameworks to guide team action and behaviour
- ◆ skills and strategies to deal effectively with differences that emerge as a team develops
- ◆ skills and strategies to attain and maintain high level task performance from teams

- ◆ how to systematically develop the skills of your team members.